MEDPACE

COMPREHENSIVE CENTRAL LABORATORY SERVICES

Since 2005, Medpace has offered full-service global central laboratory support for Phase I-IV clinical trials. We have the global reach and capability to conduct studies, assist with regulatory requirements, and deliver custom solutions specific to your needs. Medpace can deliver central lab services directly to any Sponsor or CRO or as an integrated capability with Medpace's CRO.

Our central laboratories are located in the US, Belgium, China, and Singapore. All of the labs are wholly-owned and purpose-built with state-of-the-art infrastructure. They have the same testing instrumentation, follow global operating procedures, and utilize a single laboratory information system, ensuring perfect harmonization of global data.

EXPECT MORE FROM YOUR CENTRAL LAB

Speed, service, science, consistency, quality, and efficiency are the attributes that define success and set Medpace apart. Other labs are simply executing, but not asking the right questions or fully engaging in study requirements. In other words, it's more than just collecting data — it's about collecting the right data. Medpace provides scientific and technical expertise, technology, a robust test menu, and quality-driven data delivered on time, which results in industry leading customer service and response.

EMBEDDED QUALITY

We understand that our clients R&D pipelines are founded on innovation and science. We appreciate that the nature of these projects are highly technical and requires the experience, reputation and therapeutic knowledge of key scientists. At Medpace we have assembled a fully integrated scientific, technical, and operational team to execute your project seamlessly.

MAKING THE COMPLEX

SEAMLESS™

EXPERTS

- Committed Project Management team to ensure seamless execution
- In-house team of PhDs who provide expert advice and input regarding study design, test selection, and method validation protocols
- Experienced and highly-trained technologists — all technical personnel are Medical Technologists with ASCP or equivalent certification
- Complimentary therapeutic and scientific insights from Medpace's medical department and our select specialty lab partners

EXPERIENCE

- 70+ countries, 20,000+ sites, and 50+ million subject visits
- Supporting small and simple clinical trials to the large, global, and complex
- Experience spans all primary therapeutic areas as well as rare disease, advanced therapy, and pediatric clinical research

EXECUTION

- Site-centric with exceptional satisfaction ratings from sites
- Global analytical integrity with identical methodologies, reagents, calibrators, reference ranges, and consistent control programs
- Project Management owns your project from start to finish
- Science first approach with consultation on assay selection, method development, transfer and validation to appropriate regulatory guidelines
- ClinTrak® lab provides seamless data management delivered "on time" in a single integrated global database

CLIENT FEEDBACK TELLS THE STORY

Your project's success rests on the quality we deliver. To ensure we are meeting high quality expectations, Medpace compiles site satisfaction surveys on a regular basis. This site survey consists of 15 attributes relating to Medpace project performance. The results include feedback from 2,000 sites. We earn an average of 99% positive responses (satisfactory or excellent ratings) across all attributes rated.

POSITIVE QUALITY RATINGS

99.8%
Quality of laboratory data

99.4%
Availability of staff for issue resolution

98.9%
Data query resolution

99.0%
Knowledge of personnel

Personal attention: Sponsors, sites and Project Managers build one-on-one relationships. Among our clients, we are known for delivering a remarkably high level of personal attention. Sponsors and sites know what to expect, and can easily communicate with Medpace via the Project Manager.

Response times: Medpace Project Managers take ownership of your project and ensure timelines are met. Follow-up with Sponsors and sites is heavily emphasized in training and at the outset of every project. Responding to Sponsors and sites via phone or email occur promptly, assures customers of the importance of their project. Items that are escalated are quickly addressed and resolved.

Consistency: Medpace ensures consistency in instrumentation, methodology and processes, across all four global labs. Consistent processes are a result of excellent training of all operational groups involved in the study and the stringent company-wide SOPs and processes.

Team: From project managers, medical technologists and laboratory scientists, to logistics teams, and data managers, Medpace is dedicated to providing the highest degrees of service and quality results. We provide exceptional expertise in the various testing areas that ensures high-quality data at the end of the trial.

Having worked on some of the most complex and largest clinical trials in the world, we have the expertise and experience to execute your clinical projects - seamlessly.

FULL-SERVICE CLINICAL DEVELOPMENT

Medpace is a scientifically-driven, global, full-service clinical contract research organization (CRO) providing Phase I-IV clinical development services to the biotechnology, pharmaceutical and medical device industries. Medpace's mission is to accelerate the global development of safe and effective medical therapeutics through its high-science and disciplined operating approach that leverages local regulatory and deep therapeutic expertise across all major areas including oncology, cardiology, metabolic disease, endocrinology, central nervous system and anti-viral and anti-infective.

WE CAN'T SIMPLIFY CLINICAL DEVELOPMENT – BUT WE CAN EXECUTE IT SEAMLESSLY.